

RC WILLEY CONSUMER PROTECTION PLAN

If you have purchased RC Willey's Consumer Protection Plan, your product will be covered from purchase date and is inclusive of any manufacturer's warranty. Your sales receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then RC Willey Home Furnishings ("RCW") protection is also in-home service. The consumer may be responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts that meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an RC Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged discs, cables, bowls, brushes, belts, bags, brackets, light bulbs, fuses, batteries, battery chargers, a/c adapters, blades, chains, wheels, spark plugs, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, shelves or drawers, racks, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, damage caused by bug or rodent infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures including logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for ½ of trip charges out of our regular service area, the customer is responsible for the remaining ½. If your warranted product was purchased AS IS or well below the normal RCW retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion. It is RC Willey's discretion if an item is repaired or exchanged.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights that vary from state to state. For assistance, call the store where you purchased your product.

RC Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest RC Willey for help and assistance or visit www.rcwilley.com and click on the Extended Warranties link under Resources to submit a claim.

Amendments to RC Willey's Consumer Protection Plan

1. Service contracts are backed by the full faith and credit of RC Willey.
2. The price of the service contract is printed on the sales receipt.
3. Service contracts are transferrable with a \$20.00 fee and are NOT renewable.
4. In order to obtain service on a product under RC Willey's protection plan, consumer must contact RC Willey at 800-444-3876 or by email at: extended.warranty@rcwilley.com. Visit www.rcwilley.com and click on the Extended Warranties link under Resources to submit a claim. If the product has carry-in service, the consumer may take the product into any RC Willey location for repair. If the product has in-home service, contact RC Willey for a servicer referral. For consumers who live out of the state, please contact RC Willey at the above toll free number or (801) 464-2340 before any service is done to your merchandise.
5. If the purchase of the protection plan was made on an RC Willey revolving charge account and the customer does not maintain their revolving charge account in good standing, then that is considered one of the reasons that the provider may cancel. The contract can be cancelled for violation of any condition of the service contract that occurred after the effective date of the contract. No cancellation of a service contract may become effective until at least 15 days after the notice of cancellation is mailed to the consumer. Nevada residents will receive a prorated refund with no deductions if service is rendered.
6. RC Willey Home Furnishings allows a full refund of the protection plan if the customer cancels within 30 days of the purchase. After 30 days, the consumer will receive a prorated refund. If the Provider fails to refund the purchase price within 45 days, the Provider will pay the Holder a penalty of 10 percent of the purchase price for each 30-day period of portion thereof that the refund and any accrued penalties remain unpaid.

Warranty Buy-Back Program

When you purchase a Qualifying Warranty from RC Willey and do not use the warranty in any form, you may qualify to receive an in-store gift card at the end of the warranty term equal to 50% of the cost of the warranty. Please read the following details:

1. The warranty must be expired to receive the Buy-Back.
2. The Buy-Back must be claimed within 90 days after the warranty has expired. It is the customer's responsibility to notify the RC Willey warranty department that the warranty has expired to receive the Buy-Back. (Toll free 800-444-3876 or (801) 464-2340.
3. The warranty Buy-Back will be in the form of an RC Willey gift card equal to one-half the actual cost of the warranty paid by the customer. No cash, check or credit to the customer account will be issued. After the customer notifies the warranty department and the customer qualifies, the gift card will be mailed to the customer. This gift card may be used to purchase any merchandise at RC Willey.
4. The customer's account must be in good standing before the gift card can be issued.
5. The warranties that qualify for the 50% Buy-Back are as follows: all 5-year warranties, 4-year Television warranties, 3-year computer, 3-year laptop, 3-year treadmill, 3-year DSS and 10-year compressor and transmission warranties.
6. If any claims in any form have been made against the warranty, customer does not qualify for the Buy-Back program.
7. Warranty plan must have been purchased from RC Willey at the time of the product purchase.
8. The Buy-Back program applies to the original purchase and is non-transferable.

Back of all UT, ID, NV, except Green Two Year Replacement and Massage Chair

RC WILLEY SEVEN YEAR FABRIC PROTECTION PLAN

General Terms & Conditions of Protection Plan

1. RC Willey agrees that if the fabric on your upholstered furniture or mattress has been professionally treated with RC Willey Fabric Protector and becomes accidentally stained within seven years from the date of delivery by common household foods and beverages, or human and pet bodily fluids during normal residential use as described in this Protection Plan, RC Willey will service the stained area of the fabric as follows:

- First, wipe up the stain with a clean dry cloth, then call:
Utah 801-464-2340 **Boise** 208-288-4160 **Las Vegas** 702-856-8060 **Reno** 775-337-4600
- RCW will have the stained area serviced by a professional stain removal technician at no charge. Stain must be reported within five days.
- If the technician cannot remove the stain, RCW will replace the stained portion of the fabric (*if the fabric is available*). If the fabric is not available, you can select a new replacement piece equal in value to the original purchase price of the stained piece of furniture. RCW is not responsible for fabric dye lot variations. Repair or replacement is limited to the stained area only.

2. This agreement EXCLUDES stains or damage from:

- Anything other than household foods and beverage, or human and pet bodily fluids.
- Substances which destroy or change the color of fabrics, such as dyes, inks, gum, corrosives and bleaches.
- Furniture in transit or storage, fabric flaws or fading, and treated fabrics that have been abused or mishandled.
- Damage caused by fire, flood, wind, lightning, or any other natural disaster or fabrics that have been burned, ripped or torn or subject to misuse or abuse, violence, vandalism, accident or alteration.
- Damage caused by improper cleaning or stain removal methods or materials. If a general cleaning is desired, you MUST call RCW for an authorized professional home care cleaner in your area.
- Topical treatments (other than professionally applied RCW fabric protector) may adversely impact the effectiveness of the original protection. This agreement excludes any claim or liability for defects or damage caused by such topical treatments.

★ **NO FABRIC PROTECTOR CAN PREVENT GENERAL SOILING** and fabric protectors do not eliminate the need for routine care and maintenance of fabric. Upholstered furniture should be kept out of direct sunlight, vacuumed and periodic cleaning as recommended by the manufacturer. While RCW Fabric Protector resists staining and dry soiling, this agreement covers stain resistance only and not soiling. Soiling is defined as a gradual buildup of dirt, dust, body oils and perspiration which cannot be attributed to a single occurrence. This agreement is not a cleaning contract and does not cover the cleaning of fabrics that are soiled through daily use. Odors of any kind are not covered under the protection plan.

3. To qualify for this agreement, the owner must:

- Have furniture professionally treated with RCW Fabric Protector.
- Have furniture delivered stain and soil-free from the furniture dealer.
- Report all claims to RCW within five days of the staining which leads to the agreement claim.
- Clean the stained area only as directed by RCW.

4. To qualify for repair or replacement, the owner must provide the original sales receipt or other proof of purchase acceptable to RCW. Any fabric repair or furniture replacement MUST be authorized by RCW and MUST have an RCW authorized number before any repair or replacement is initiated.

5. The owner shall reasonably cooperate with RCW in its efforts to perform its obligations under this agreement.

6. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an RC Willey revolving charge account the account must be in good standing for the plan to be valid.

7. This protection is not a maintenance plan. It is the purchasers responsibility to maintain their furniture and do all in their power to keep the furniture from being stained. Multiple stains may be considered abuse and would not be covered under this protection plan. An "all over" stain appearance or spill would be considered accumulation, or abuse of this warranty. Excessive claims may also be considered abuse and not covered under this plan.

CAUTION: Do not attempt to clean a stain with water or any other chemical as this could cause yellowing or fiber damage which is not covered by this agreement. Consult first with RCW to get advice on stain removal.

NON-TRANSFERABLE

R.C. WILLEY THREE YEAR FABRIC PROTECTION PLAN

General Terms & Conditions of Protection Plan

1. R.C. Willey agrees that if the fabric on your upholstered furniture or mattress has been professionally treated with R.C. Willey Fabric Protector and becomes accidentally stained within three years from the date of delivery by common household foods and beverages, or human and pet bodily fluids during normal residential use as described in this Protection Plan, R.C. Willey will service the stained area of the fabric as follows:
 - First, wipe up the stain with a clean dry cloth, then call:
Utah 801-464-2340 **Boise** 208-288-4160 **Las Vegas** 702-856-8060 **Reno** 775-337-4600
 - RCW will have the stained area serviced by a professional stain removal technician at no charge. Stain must be reported within five days.
 - If the technician cannot remove the stain, RCW will replace the stained portion of the fabric (*if the fabric is available*). If the fabric is not available, you can select a new replacement piece equal in value to the original purchase price of the stained piece of furniture. RCW is not responsible for fabric dye lot variations. Repair or replacement is limited to the stained area only.
2. This agreement EXCLUDES stains or damage from:
 - Anything other than household foods and beverage, or human and pet bodily fluids.
 - Substances which destroy or change the color of fabrics, such as dyes, inks, gum, corrosives and bleaches.
 - Furniture in transit or storage, fabric flaws or fading, and treated fabrics that have been abused or mishandled.
 - Damage caused by fire, flood, wind, lightning, or any other natural disaster or fabrics that have been burned, ripped or torn or subject to misuse or abuse, violence, vandalism, accident or alteration.
 - Damage caused by improper cleaning or stain removal methods or materials. If a general cleaning is desired, you MUST call RCW for an authorized professional home care cleaner in your area.
 - Topical treatments (other than professionally applied RCW fabric protector) may adversely impact the effectiveness of the original protection. This agreement excludes any claim or liability for defects or damage caused by such topical treatments.

★ **NO FABRIC PROTECTOR CAN PREVENT GENERAL SOILING** and fabric protectors do not eliminate the need for routine care and maintenance of fabric. Upholstered furniture should be kept out of direct sunlight, vacuumed and periodic cleaning as recommended by the manufacturer. While RCW Fabric Protector resists staining and dry soiling, this agreement covers stain resistance only and not soiling. Soiling is defined as a gradual buildup of dirt, dust, body oils and perspiration which cannot be attributed to a single occurrence. This agreement is not a cleaning contract and does not cover the cleaning of fabrics that are soiled through daily use. Odors of any kind are not covered under the protection plan.
3. To qualify for this agreement, the owner must:
 - Have furniture professionally treated with RCW Fabric Protector.
 - Have furniture delivered stain and soil-free from the furniture dealer.
 - Report all claims to RCW within five days of the staining which leads to the agreement claim.
 - Clean the stained area only as directed by RCW.
4. To qualify for repair or replacement, the owner must provide the original sales receipt or other proof of purchase acceptable to RCW. Any fabric repair or furniture replacement MUST be authorized by RCW and MUST have an RCW authorized number before any repair or replacement is initiated.
5. The owner shall reasonably cooperate with RCW in its efforts to perform its obligations under this agreement.
6. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.
7. This protection is not a maintenance plan. It is the purchasers responsibility to maintain their furniture and do all in their power to keep the furniture from being stained. Multiple stains may be considered abuse and would not be covered under this protection plan. An "all over" stain appearance or spill would be considered accumulation, or abuse of this warranty. Excessive claims may also be considered abuse and not covered under this plan.

CAUTION: Do not attempt to clean a stain with water or any other chemical as this could cause yellowing or fiber damage which is not covered by this agreement. Consult first with RCW to get advice on stain removal.

NON-TRANSFERABLE

R.C. WILLEY CONSUMER PROTECTION PLAN BIG SCREEN

When you purchase R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any limited manufacturer's warranty term. Your Sales Receipt is required whenever service is needed to verify consumer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then R.C. Willey Home Furnishings ("RCW") protection is also in-home service. The consumer may be responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW also provides coverage for power surges, and lightning strikes. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid. If your warranted product is exchanged under the extended warranty for any reason, the warranty is satisfied. Because of advances in technology the replacement product may be priced lower than the original purchase price paid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, light bulbs, fuses, batteries, handles, knobs, buttons, cable boxes, outside antennas, external speakers, wiring, connectors, accessories, housing, cabinetry shelves and doors, filters, glass, projection TV screens, surface finishes, decorative parts, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures include logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: Some big screens come with a "lamp" instead of color guns. The lamp is designed to operate a certain number of hours depending upon the hours used in your home. There is no way to determine the exact number of hours your lamp will last. In most cases the lamp is designed to be replaced by the customer. Under the extended warranty, if the lamp fails, RC Willey will replace ONE (1) lamp during the extended warranty period. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product. It is the purchaser's responsibility to have the big screen accessible before the service to be performed. Which means having access to the back of the big screen before the service people arrive to your home. If there are additional charges because the big screen is not accessible for service it will be the purchaser's responsibility.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN LAWN MOWER / SNOW BLOWER

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then R.C. Willey Home Furnishings ("RCW") protection is also in-home service. The consumer is responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW also provides coverage for annual head cleaning on VCR's and camcorders and power surges. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged video or audio tapes, records, discs, cables, bowls, brushes, belts, bags, brackets, light bulbs, fuses, blades, chains, wheels, spark plugs; batteries, battery chargers, a/c adapters, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, projection TV screens, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures include logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted produced was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN Two Year Television Replacement

When you purchase R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt. Your Sales Receipt is required whenever service is needed to verify consumer covered, product covered and term of coverage. If the warranted product fails during the manufacturer's part of the warranty the product will be serviced by the manufacturer. Once the manufacturer's warranty has expired and the product fails, it will then be eligible for replacement. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts of your new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. Provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. (The consumer is responsible for delivery and pickup of the product.) This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, fuses, cable boxes, outside antennas, external speakers, wiring, connectors, accessories, housing, cabinetry, surface finishes, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures, include logos, video games, computer images, teletext, etc., this permanent imaging is not covered under the warranty.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product. It is the purchaser's responsibility to have the big screen accessible before the service to be performed. Which means having access to the back of the big screen before the service people arrive to your home. If there are additional charges because the big screen is not accessible for service it will be the purchaser's responsibility.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then R.C. Willey Home Furnishings ("RCW") protection is also in-home service. The consumer is responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW also provides coverage for annual head cleaning on VCR's and camcorders and power surges. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged video or audio tapes, records, discs, cables, bowls, brushes, belts, bags, brackets, light bulbs, fuses, blades, chains, wheels, spark plugs; batteries, battery chargers, a/c adapters, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, projection TV screens, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures include logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: Auto stereo units and built-in radar detectors must be installed by R.C. Willey or a professional installation center in order for RCW to pay for removal and reinstallation of the unit should covered service be required. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

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R.C. WILLEY PERSONAL COMPUTER PROTECTION PLAN

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new computer product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of year as noted below from date of original purchase, inclusive of the manufacturer's warranty. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not improper installation, adjustments, programming, malfunctions of hardware or operating systems due to defects in software, or similar items. R.C. Willey Home Furnishings ("RCW") will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct an operational failure. The product must be repaired or serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan covers products in residential and light commercial use only. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: any service or problem not directly related to the failure of the covered electronics, installation of hardware, adding or removing accessories; components used in a network application; retrofits, attachments, or other like devices; modifications; program data or software; removable storage media; products added after system purchase, internal or external, such as but not limited to hard disk drives, enhancement cards, or monitors, which may be covered separately; power failure or improper power levels; repairs not authorized by RCW; any unit subjected to misuse, abuse, negligence, accidents, vandalism, natural disasters or Acts of God; improper installation and misconnections; accessories such as joy sticks, etc.; routine cleaning or maintenance; ribbons, belts, batteries, connectors, printer heads; interior or exterior finishes, cabinetry parts, knobs, and decorative parts; cracked or broken glass; units for temporary loan, freight, transportation or installation charges; inspection and testing by service resulting in "no trouble found" or "not a covered repair;" hardware which has been altered or repaired in any manner so that in the judgement of RCW it has affected the stability or durability of this product; industrial/heavy commercial use. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: RCW has no liability during the first year after purchase of system. RCW will have no liability if any other insurance, warranty or protection plan is in effect. Also, this protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY PERSONAL LAPTOP PROTECTION PLAN

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new computer product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of one year as noted below from date of original purchase, inclusive of the manufacturer's warranty. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not improper installation, adjustments, programming, malfunctions of hardware or operating systems due to defects in software, or similar items. There is a maximum benefit of \$3,000 per occurrence under this protection plan. R.C. Willey Home Furnishings ("RCW") will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct an operational failure. The product must be repaired or serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan covers products in residential and light commercial use only. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: any service or problem not directly related to the failure of the covered electronics, installation of hardware, adding or removing accessories; components used in a network application; retrofits, attachments, or other like devices; modifications; program data or software; removable storage media; products added after system purchase, internal or external, such as but not limited to hard disk drives, enhancement cards, or monitors, which may be covered separately; power failure or improper power levels; repairs not authorized by RCW; any unit subjected to misuse, abuse, negligence, accidents, vandalism, natural disasters or Acts of God; damage caused by extreme heat or cold; improper installation and misconnections; accessories such as joy sticks, etc.; routine cleaning or maintenance; ribbons, belts, batteries, connectors, printer heads; interior or exterior finishes, cabinetry parts, knobs, and decorative parts; cracked or broken glass; units for temporary loan, freight, transportation or installation charges; inspection and testing by service resulting in "no trouble found" or "not a covered repair;" hardware which has been altered or repaired in any manner so that in the judgement of RCW it has affected the stability or durability of this product; industrial/heavy commercial use. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: RCW has no liability during the first year after purchase of system. RCW will have no liability if any other insurance, warranty or protection plan is in effect. Also, this protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. Do not leave your computer in direct sun or in a car. If your product was purchased "As Is" or well below the normal R.C. Willey retail and your product is deemed non repairable, the price you paid for the product will be credited back to you in the form of an in store credit to be used in R.C. Willey. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

PLASMA R.C. WILLEY CONSUMER PROTECTION PLAN

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

The plasma display panel is manufactured using an extremely high level of precision technology, however, sometimes some parts of the screen may be missing picture elements, have luminous spots, or not light up. This is not a malfunction and will not be covered under the warranty. Do not allow a still picture to be displayed for an extended period, as this can cause a permanent after-image to remain on the Wide Plasma Display. Still pictures include logos, video games, computer images, teletext, etc. and this permanent imaging is not covered under the warranty.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then R.C. Willey Home Furnishings ("RCW") protection is also in-home service. The consumer is responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW also provides coverage for power surges. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, cables, brackets, light bulbs, fuses, batteries, handles, knobs, buttons, cable boxes, outside antennas, external speakers, wiring, connectors, accessories, housing, cabinetry shelves and doors, filters, glass, screens, lenses, surface finishes, decorative parts, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, overloading, damage caused by bug infestation, products used with improper power levels, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product. It is the purchaser's responsibility to have the Plasma TV accessible before service can be performed. Removal and reinstallation of the Plasma TV is the purchaser's responsibility.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN 10 YEAR COMPRESSOR OR TRANSMISSION

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The transmission or compressor in your new product is protected against operational failure for a period of ten (10) years from date of purchase. Service/Labor to replace covered part is also covered for a period of ten (10) years from date of purchase of the appliance. R.C. Willey Home Furnishings ("RCW") will pay for the covered part and labor to replace it. The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of years as noted below from date of original purchase, inclusive of the manufacturer's warranty. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, routine maintenance, periodic cleaning, improper power levels or improper installation. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to the original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God: water damage due to improper installation; plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion; products used in multi-family housing, products used for temporary loan, products used in commercial use, freight, transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: If your warranted produced was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN 5 YEAR COMPRESSOR OR TRANSMISSION

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The transmission or compressor in your new product is protected against operational failure for a period of five (5) years from date of purchase. Service/Labor to replace covered part is also covered for a period of five (5) years from date of purchase of the appliance. R.C. Willey Home Furnishings ("RCW") will pay for the covered part and labor to replace it. The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of years as noted below from date of original purchase, inclusive of the manufacturer's warranty. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, routine maintenance, periodic cleaning, improper power levels or improper installation. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to the original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God: water damage due to improper installation; plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion; products used in multi-family housing, products used for temporary loan, products used in commercial use, freight, transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN

Additional ONE YEAR Customer Satisfaction

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. If the manufacturer's warranty is in-home service, then R.C. Willey Home Furnishings ("RCW") protection is also in-home service. The consumer is responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW also provides coverage for annual head cleaning on VCR's and camcorders and power surges. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. RCW shall have no liability for service under this protection plan if necessary replacement parts are not distributed in the United States or are no longer available at the time of claim. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged video or audio tapes, records, discs, cables, bowls, brushes, belts, bags, brackets, light bulbs, fuses, blades, chains, wheels, spark plugs; exterior parts such as stylus or stylus cartridges, batteries, battery chargers, a/c adapters, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, screens, lenses, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, routine maintenance, rust or corrosion, improper maintenance or storage, sharpening, lubrication, periodic tune-up, overloading or overspeeding, products used with improper power levels, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: Auto stereo units and built-in radar detectors must be installed by R.C. Willey or a professional installation center in order for RCW to pay for removal and reinstallation of the unit should covered service be required. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

THIS IS A UNIVERSAL WARRANTY THAT COVERS A VARIETY OF PRODUCTS.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN COOLER PARTS AND LABOR

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of years as noted below from date of original purchase, inclusive of the manufacturer's warranty, provided that the failure of the product is due to factory defects, not due to adjustment of controls, routine maintenance, periodic cleaning, improper power levels or improper installation. R.C. Willey Home Furnishings ("RCW") will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God: brackets, wiring, connectors, accessories, housing, pads, surface finishes, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion; products used in multi-family housing, products used for temporary loan, products in commercial use, freight, transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: The outside finish and metal can are covered under manufacturers warranty. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area. If your warranted produced was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN COOLER PARTS ONLY

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of years as noted below from date of original purchase, inclusive of the manufacturer's warranty, provided that the failure of the product is due to factory defects, not due to adjustment of controls, routine maintenance, periodic cleaning, improper power levels or improper installation. There is a maximum benefit of \$3,000 per occurrence under this protection plan. R.C. Willey Home Furnishings ("RCW") will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God: brackets, wiring, connectors, accessories, housing, pads, surface finishes, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion; products used in multi-family housing, products used for temporary loan, products in commercial use, freight, transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: Service and labor are not covered under this protection plan. It is a parts only coverage. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN HOME SPEAKERS

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship for a period of years as noted below from date of original purchase, inclusive of the manufacturer's warranty. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power levels or improper installation. The consumer is responsible for delivery and pickup of the product. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claim hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God: cables, brackets, or light bulbs; exterior parts, batteries, handles, knobs, buttons, cable boxes, wiring, connectors, accessories, housing, cabinetry and doors, filters, glass, screens, finishes, porcelain parts due to chipping, decorative parts, routine maintenance, periodic cleaning, rust or corrosion; products used in multi-family housing, products used for temporary loan, products in commercial use, freight, transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN MESSAGE CHAIR

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. If your warranted product is replaced under the extended warranty, the extended warranty is then satisfied. You would need to purchase a new warranty for the replacement.

COVERED: The internal operating parts in the new product described below are protected against operational failure, during normal use, due to defects in material and workmanship. The service and labor to correct operating defects is also covered for the same period; provided that the failure of the product is due to factory defects, not due to adjustment of controls, routine maintenance, periodic cleaning, improper power levels or improper installation. RCW will pay for new or remanufactured parts which meet the manufacturer's standards as required to correct operating defects. If the product cannot be repaired because parts are unavailable due to the age of the product or discontinuance by the manufacturer, a refund will be issued equivalent to the replacement value of the product at time of claim, not to exceed the original purchase price of the product. Covered components and parts include but are not limited to: recliner mechanisms, wood frame parts, spring and spring system, vibrator mechanisms and controls, heater mechanisms and controls, foam cushioning or massage mechanisms and controls. The product must be serviced according to original manufacturer's standards. Defective parts or unit must be available to send to RCW, IF DEMANDED, at the time of any claims hereunder. RCW will honor service hereunder through any service center it authorizes. If an authorized service center cannot be located, it is the consumer's responsibility to notify RCW, who will assist in locating service. This protection plan is not valid unless paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, periodic cleaning, improper maintenance or storage, lubrication, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. This service contract does not cover any loss or damage resulting from: pre-existing conditions (means a condition that within all reasonable probability relates to the mechanical fitness of your covered merchandise prior to contract issuance); unauthorized repairs; improper use of electrical/power supply; loss of power; damage to cabinetry, attachments; theft, or environmental conditions (fire, floods, corrosion, sand, dirt, windstorm, hail, earthquake, or exposure to weather conditions); or losses on any components(s) never covered by a manufacturer's warranty causes. Other exclusions include but are not limited to: any repair covered by a manufacturer's warranty; recall or rework, regardless of the manufacturer's facility to pay for such repairs; products with removed or altered serial numbers; removal and reinstallation of an internal component; cosmetic or structural items; case or frame of the product or any non-operating part, including plastic, or decorative parts; or loss of use during the period the product is at a repair facility or otherwise awaiting parts. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product.

NOTE: This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. RCW will pay for 1/2 of trip charges out of our regular service area, the customer is responsible for the remaining 1/2. If your warranted product was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

R.C. WILLEY CONSUMER PROTECTION PLAN

Two Year Replacement

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. When your warranted product is replaced under the extended warranty, the warranty expires. This is a one-time replacement warranty. You may purchase a new warranty on the replacement.

COVERED: The internal operating parts your new product are protected against operational failure, during normal use, due to defects in material and workmanship. Service and labor repairs will be done under the warranty period of the manufacture limited warranty. After that period of time, a one time exchange would be provided at the closest R.C. Willey store to you, given that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power/volume levels, or improper installation. Any customer misuse of product will not be covered under the replacement program. The exchange is provided given that the protection plan purchase has been paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account, the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged video or audio tapes, records, discs, cables, brushes, belts, bags, brackets, light bulbs, fuses, blades, chains, wheels, spark plugs; batteries, battery chargers, a/c adapters, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures include logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: Auto stereo units and built-in radar detectors must be installed by R.C. Willey or a professional installation center in order for RCW to pay for removal and reinstallation of the unit should covered service be required. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your product was purchased "As Is" or well below the normal R.C. Willey retail and your product is deemed non repairable, the price you paid for the product will be credited back to you in the form of an in store credit to be used in R.C. Willey. This warranty is a one-time replacement warranty. You may purchase a new warranty on the replacement. If your warranted produced was purchased AS IS or well below the normal R C Willey retail selling price and your product is deemed non repairable, the price you paid may be credited to your account for reselection or a replacement product will be provided at RC Willey's discretion.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

Replacement warranty does not qualify for the 50% Buyback.