



CALIFORNIA R.C. WILLEY CONSUMER PROTECTION PLAN Two Year Replacement

If you have purchased R.C. Willey's Consumer Protection Plan, your product will be covered from purchase date through the date indicated on your Sales Receipt and is inclusive of any manufacturer's warranty. Your Sales Receipt is incorporated in this plan and is required whenever service is needed to verify customer covered, product covered and terms of coverage. When your warranted product is replaced under the extended warranty, the warranty expires. This is a one-time replacement warranty. You may purchase a new warranty on the replacement.

COVERED: The internal operating parts your new product are protected against operational failure, during normal use, due to defects in material and workmanship. Service and labor repairs will be done under the warranty period of the manufacture limited warranty. After that period of time, a one time exchange would be provided at the closest R.C. Willey store to you, given that the failure of the product is due to factory defects, not due to adjustment of controls, antenna problems, routine maintenance, periodic cleaning, improper power/volume levels, or improper installation. Any customer misuse of product will not be covered under the replacement program.

The exchange is provided given that the protection plan purchase has been paid for in its entirety. If the purchase was made on an R.C. Willey revolving charge account, the account must be in good standing for the plan to be valid.

NOT COVERED: The following items are not covered under this protection plan: Products subjected to abuse, misuse, accidents, vandalism, negligence, natural disasters or Acts of God, damaged video or audio tapes, records, discs, cables, brushes, belts, bags, brackets, light bulbs, fuses, blades, chains, wheels, spark plugs; batteries, battery chargers, a/c adapters, handles, knobs, buttons, carry straps, cable boxes, outside antennas, external speakers, wiring, connectors, hoses, accessories, housing, cabinetry shelves and doors, door gaskets/liners, filters, glass, cracked or broken cd's, surface finishes, porcelain parts due to chipping, decorative parts, inadequate plumbing or water supply, routine maintenance, periodic cleaning, rust or corrosion, improper maintenance or storage, lubrication, damage caused by bug infestation, or products altered or modified or products in use other than that specified in the owner's manual, products used in multi-family housing, products used for temporary loan, products in commercial use, freight transportation, and installation charges. RCW shall in no event be liable for any indirect, incidental or consequential damages resulting from the use of this product. Still pictures include logos, video games, computer images, teletext, etc., and this permanent imaging is not covered under the warranty.

NOTE: Auto stereo units and built-in radar detectors must be installed by R.C. Willey or a professional installation center in order for RCW to pay for removal and reinstallation of the unit should covered service be required. This protection plan does not apply to defects caused by unreasonable use, faulty repairs by others or by failure to provide reasonable and necessary maintenance. The manufacturer is not affiliated with RCW and is not responsible for RCW's performance hereunder. If your product was purchased "As Is" or well below the normal R.C. Willey retail and your product is deemed non repairable, the price you paid for the product will be credited back to you in the form of an in store credit to be used in R.C. Willey. This warranty is a one-time replacement warranty. You may purchase a new warranty on the replacement.

NOTICE TO THE CONSUMER: This protection plan is not insurance, but a service contract. It may only be obtained in connection with the purchase of your new product. This protection plan gives you specific rights and you may also have other rights which vary from state to state. For assistance call the store where you purchased your product.

R.C. Willey Home Furnishings is contractually obligated to provide service under this plan. 2301 South 300 West Salt Lake City, Utah 84115. You may contact the closest R.C. Willey for help and assistance.

Replacement warranty does not qualify for the 50% Buyback.

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